



C A No. Applied For
Complaint No. 80/2020

In the matter of:

VinodComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

Appearance:

1. Ms. Suman, Counsel of the complainant
2. Mr. Imran Siddiqui, On behalf of BYPL

ORDER

Date of Hearing: 18th January, 2021
Date of Order: 19th January, 2021

Order Pronounced by:- Dr. Harshali Kaur, Member (CRM)

Briefly stated facts of the case are that complainant applied for new connection under domestic category, but the respondent company did not release his connection.

The complainant submitted that he applied for new domestic connection at Shop No. E-2/31, Second Floor, DDA Market, Nand Nagri, Delhi-110093. But the respondent company rejected his application for new connection on the grounds that domestic connection could not be granted in commercial premises.

Imran
Harshali
1 of 3

Complaint No. 80/2020

It is also his submission that no shops are running in E-2, Nand Nagri, DDA Market. Therefore, he requested the Forum to direct the respondent for release of new connection at the earliest. He also requested for litigation charges of Rs. 10,000/- and compensation.

Notice was issued to both the parties to appear before the Forum on 14.12.2020.

The respondent company submitted their reply stating therein that complainant asked for new electricity connection at premises no. E-2/31, Second Floor, DDA Market, Nand Nagri, Delhi-93. The complainant applied for new connection vide application no. 8004508576 for the second floor of the commercial premises. However, it was found that the building is situated in commercial area in DDA market and only shops are approved by DDA in that area.

Accordingly, deficiency letter was sent to complainant on 28.10.2020, where complainant was intimated that meter on the applied address for new connection could not be processed as property papers supplied by the complainant are pertaining to commercial premises/shop. Therefore, domestic connection is not feasible at the applied premises.

The present complaint was heard on 14.12.2020, when respondent raised objection regarding commercial property and non-installation of ELCB. The counsel of the complainant had submitted that the respondent have released domestic connections on the commercial properties. Respondent was directed to file the details of the domestic connections released by the respondent on commercial properties.

The matter was finally heard on 18.01.2021, when the complainant filed his withdrawal letter that the connection has been released. Complainant was satisfied and subsequently filed a withdrawal letter as his grievance had been addressed by the respondent due to intervention of the Forum.



2 of 3



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Complaint No. 80/2020

Respondent also filed an affidavit which they have taken from the complainant before releasing the connection that he shall not use the said property for any commercial use.

Under the circumstances, the Forum found it appropriate to accept the complainant's withdrawal letter and dispose off the case accordingly.

No order as to the cost. A copy of this order be sent to both the parties and file be consigned to record room thereafter.

The order is issued under the seal of CGRF.


(HARSHALI KAUR)
MEMBER (CRM)


(VINAY SINGH)
MEMBER (LEGAL)


(ARUN P. SINGH)
CHAIRMAN